



Ronald McDonald House Charities® of Memphis

Volunteer Opportunities

535 Alabama Ave. - Memphis, TN 38105 - (901) 529-4055 - www.rmhmempphis.org

Ronald McDonald House® of Memphis Volunteers truly help make the House a “home-away-from-home” for the children and families of St. Jude Children’s Research Hospital. Their caring, dependability and willingness to contribute their time and care helps create a safe and welcoming environment where families can stay together when they need to be together the most. Our Volunteers approach their volunteerism with full commitment and the knowledge of what the House really means to the children and families that call it their “home-away-from home”.

Many people volunteer with Ronald McDonald House Charities® of Memphis in order to give back to their community. In fact, more than one thousand volunteers and staff contribute thousands of hours of their time and provide a network of support for Ronald McDonald House® of Memphis. This is your chance to help others and directly impact your local community in a positive way!

HOUSE VOLUNTEERS

The Front Desk is the hub of Ronald McDonald House! Volunteers are the first people our families, visitors and staff meet when they enter through the doors of Ronald McDonald House® of Memphis. House Volunteers must have terrific customer service skills and a friendly and positive attitude. Volunteers must be resourceful and able to handle greeting families and visitors, handle deliveries, stock pantries, sort donations, answer phones and deal with all of the questions and situations that arise on a day-to-day basis. The volunteer’s primary responsibility is to help the residents in any way possible. The more you are willing to give of yourself – not just your time – the more you will receive. Having volunteers staff our Front Desk means we have more resources to run the House and that the Front Desk can be a safe place for families to come and share about their day.

House Volunteers work a four-hour shift on either a weekly, bi-weekly, or as-needed basis. Shift times are 9 a.m. – 1 p.m., 1 p.m. – 5 p.m., and 5 p.m. – 9 p.m., seven days a week, 365 days a year. House Volunteers must be at least 18 years old. **For more information or for a House Volunteer Application, please contact Sarah Hill Lacy, Volunteer Coordinator, at (901) 312-7478 or slacy@rmhmempphis.org.**

SPECIAL EVENT VOLUNTEERS

Special Event Volunteers assist at various fundraisers and other events that are sponsored by or that benefit Ronald McDonald House® of Memphis. These Volunteers are the public face of Ronald McDonald House, and must be a positive representation of “The House That Love Built” to the community. Special Event Volunteers help make each event a success by promoting the mission of the House in the community and by helping raise awareness and much-needed donations. Volunteers must be resourceful, positive and able to handle a variety of tasks involved with hosting our fundraising events. Most events take place on the evenings and weekends and include such events as the Rock 103 Ronald McDonald House Radiothon, the Big Scoop Ice Cream Festival, and Oscar Night® America. *(Note: you can be both a House- and Special Event Volunteer)* **For more information or for a Special Event Volunteer Application, please contact Sarah Hill Lacy, Volunteer Coordinator, at (901) 312-7478 or slacy@rmhmempphis.org.**



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ACQUISITION VOLUNTEERS

Acquisition Volunteers work behind the scenes to support Ronald McDonald House® of Memphis by acquiring items needed for the House to function on a daily basis. This is the perfect opportunity to get involved for schools, community groups, and religious organizations. **For more information, or for a copy of our current Wish List, please contact Sherri Bushong-Maxey, Director of House Operations at (901) 312-7474 or sherri@rmhmemphis.org.**

RONALD McDONALD HOUSE AMBASSADORS

Ronald McDonald House Ambassadors are responsible for speaking on behalf of the House and creating community awareness of our mission through speaking engagements in the community. Ambassadors are trained to speak before church groups, rotary clubs, schools, civic organizations, and federal employee groups and assist at informational tables at volunteer/job fairs and mission/ministry fairs. **For more information on becoming a Ronald McDonald House Ambassador, please contact Sarah Hill Lacy, Volunteer Coordinator at (901) 312-7478 or slacy@rmhmemphis.org.**

PROFESSIONAL SERVICE VOLUNTEERS

Professional Service Volunteers donate their time, talents and professional services (graphic design and layout, website design, researching and writing grants, teaching computer skills etc.) to Ronald McDonald House® of Memphis. **For more information about donating your professional services, please contact Jordan Proctor, Annual Fund Manager at (901) 312-7456 or jordan@rmhmemphis.org.**

HOSTING AN ACTIVITY / SERVING A MEAL

The children and families of Ronald McDonald House® of Memphis love having groups and individuals visit the House for activities or to serve meals. These events allow parents a much needed break, provide great entertainment for the kids and there is simply nothing better for a family who is returning from a busy day of treatment at the hospital than coming home to a cooked meal. Hosting activities and cooking and serving meals will allow your group to touch the families of St. Jude Children's Research Hospital in a direct way. **For more information or to plan an activity or serve a meal, please contact Sarah Hill Lacy, Volunteer Coordinator at (901) 312-7478 or slacy@rmhmemphis.org.**